



FREQUENTLY ASKED QUESTIONS (FAQS) MAGGIE'S LONDON CAROL CONCERT 2024

1. When and where is the event taking place?

Wednesday 27 November at St James's Church, 197 Piccadilly, London W1J 9LL.

2. What time does the event start?

Doors will open at 5:40pm for Drinks Reception Ticket holders and 6:30pm for Gallery Ticket holders. The concert will start at 7pm and we expect it to finish by 8:10pm. Please use the main front entrance on Piccadilly.

3. How do I get to the venue?

The church is in the heart of London and is easily accessible. The nearest tube station is Piccadilly Circus underground station, which is a 3-minute walk away.

Please visit <https://www.sjp.org.uk/visit-us/> for all other travel advice.

4. Is the church fully accessible?

The church is accessible with step-free access from Piccadilly into the courtyard, and from the courtyard into the church.

Accessible toilets will be available. If you have any questions or specific access needs, please get in touch with us on rsvpcarols@maggies.org – we'd love to help.

5. How many tickets can I purchase?

You can purchase up to 8 tickets in one transaction.

6. Will my seats be reserved?

Please note that all seating at the concert will be unreserved and will be allocated on a first-come first-served basis.

7. What does the VIP drinks reception include?

The VIP drinks reception will take place from 5:45pm - 6:45pm inside St James's Church. Nyetimber and canapés will be served, and all drinks reception guests are guaranteed to be seated downstairs.

8. Is there an age limit?

Children must be over 12 years old, and all children under 16 years old must be accompanied by an adult.

9. Can I buy tickets on the night?

Tickets are only available to purchase in advance and until they are sold out. So, we recommend getting yours early.